





#### **OUR COMMITMENT TO SUSTAINABILITY**

Styron is a preferred partner for sustainable solutions in plastics, latex, and rubber. We listen to our customers' sustainability needs to help them continuously improve the sustainability performance of their products and the success of their value chain. We put our entrepreneurial nature, laser focus, and flexibility to work to provide the marketplace with tangible and sustainable next-generation solutions.

The people of Styron are committed to improving Styron's economic, environmental, and social performance through:

- Innovating and developing new and improved products and processes that enhance our customers' sustainability
- Promoting the responsible use of our materials through product stewardship
- Operating responsibly with respect to the environment, health and safety, and efficient use of resources
- Adhering to the principles of Responsible Care®
- $\boldsymbol{\cdot}$  Being a good neighbor in the communities where we operate
- Monitoring, measuring, reporting, and improving Styron's performance continuously

#### SUSTAINABILITY **HIGHLIGHTS** 2013

#### SUSTAINABLE PRODUCTS





Potential weight reduction per car through innovative plastic solutions, which have been developed and implemented by Styron in 2013



Reduction in energy

**75**%



Reduction in fuel consumption when using low rolling resistance tires with SSBR rubber from Styron

# 3%

#### SUSTAINABLE PERFORMANCE





**6.7**Kg

Reduction in waste (vs. 2011 baseline)



Reduction in emissions of volatile organic chemicals (VOCs) (vs. 2012)



Reduction in emissions of non-VOC chemicals (vs. 2012)



Reduction in electricity use (vs. 2012)

**26**%

**5**%

2%

2%

#### **SUSTAINABLE OPERATIONS**





Percent of Styron manufacturing plants with Triple Zero record: no injuries, no significant spills, no process safety incidents



Percent of Styron employees who completed ethics and compliance training



Percent of Styron plants with ISO 14001 certification



Percent of Styron sites with ISO 50001 certification

**54**% **97**%

**58**%

**27**%



#### **MESSAGE** FROM THE CEO

Our vision is to be a world leader delivering innovative materials, technologies, and solutions that enable a more sustainable world. At Styron, our sustainability commitment is an integral part of our business strategy. Our focus and dedication will propel us to that end, while allowing us to help our customers do the same.

Styron's plastics, latex, and rubber products enable our customers to create more sustainable solutions by reducing energy use, preserving health, enhancing safety, improving durability, and conserving natural resources. This report highlights a number of examples where Styron products enable lighter weight cars,

energy-saving green tires, LED lighting, life-saving medical devices, and much more.

Our facilities also are continuously improving their sustainability efforts. This report outlines our programs in product stewardship, quality, ethics and compliance, volunteerism, and Responsible Care.®

We continue our work to reduce Styron's environmental footprint, while developing new innovative solutions that benefit our world. None of this would be possible without the outstanding efforts of Styron people across the globe who demonstrate their commitment to sustainability every day.

Chris Pappas President and CEO, Styron

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# Heavyweight Impact from **Lighter Weight Cars**

The automotive market demand for lightweight solutions continues to increase, and Styron Automotive is meeting the need with innovative engineering and low density materials.

# Volkswagen and Audi Are Sitting Pretty with Styron Automotive Solution

Blow-molded seatbacks for the Volkswagen Golf convertible, the new Audi TT, and several other global VW Group models provide a low density solution for reducing vehicle weight.

Integrating PULSE™ 6000 BG Resin into seatbacks reduces part weight up to 25 percent and reduces fuel consumption and CO<sub>2</sub> emissions while meeting Original Equipment Manufacturer (OEM) global safety and material sustainability requirements. Other advantages include the stability of the seatbacks across a broad temperature range, low odor level, and low carbon emissions, which can be linked to vehicle interior air quality.

Styron and Volkswagen engineers collaborated closely to improve the blow-molded concept, resulting in tailored engineering and design that gives Volkswagen additional benefits and increased functionality for economical and high-quality seatbacks.

#### **Today's Vehicle Components**



Plastics for a typical vehicle's overall material composition:

Europe

United States

19%

**12**%

# In-depth Engineering and Collaboration Meet Light-Weight Objectives

Long-time customer Renault approached Styron to produce a new all-plastic lift-gate structure for the Renault Clio. Objectives of the collaboration were to increase recyclability and reduce weight by 10 percent.

Styron and Renault worked together to engineer and design the structural part of the lift-gate. An extensive process simulation was conducted at the <a href="Styron Global Application Engineering & Design Centre">Styron Global Application Engineering & Design Centre</a> (AEDC) to evaluate and ultimately fulfill the specific lift-gate requirements.

The result: a lighter weight, thermoplastic lift-gate made with material and engineering solutions from Styron that combines styling freedom and functionality and helps optimize fuel efficiency while promoting recyclability without disassembly.

# BMW i3 and Mercedes Benz C Class Drive Toward Success with PULSE™ GX Solutions

The PULSE™ GX Resins have been instrumental in the development of the BMW i3 series mid console, glove box, and trunk trim as well as the Mercedes Benz C Class pillars and door panels. Much of the successful and fast implementation of our recently developed PULSE GX Resins can be attributed to the material's four percent decrease in density.

PULSE™ GX50 Resin enables the production of lighter and less expensive interior parts, while meeting stringent safety and environmental standards. Furthermore, these parts create four percent less waste for BMW.

This is just one more way in which Styron Automotive is developing solutions to meet the strong market demand for reduced weight materials.

# **Sustainable Plastics Solutions** that Deliver Big Results

#### **Blow-molded Seatback** PULSE<sup>™</sup> 6000 BG

Weight saving per part **-25**%

← Weight saving per car ← 2 kg

the lifespan of vehicle **-40**kg CO<sub>2</sub> reduction over

#### Door Module

INSPIRE™ LGF 9411

Weight saving per part **-30**%

Weight saving per car -1.65KQ

the lifespan of vehicle **-33**kg CO<sub>2</sub> reduction over

#### Mid Console and Seat Trim PULSE™ GX50

ightharpoonup Weight saving per part  $-40/_0$ 

← Weight saving per car -0.05 kg

CO<sub>2</sub> reduction over the lifespan of vehicle **-1**ka

#### Bumper

INSPIRE™ TF1806Z PR

 $\sim$  Weight saving per part -50/0

Weight saving per car -0.36kg

CO<sub>2</sub> reduction over **-7**kg the lifespan of vehicle

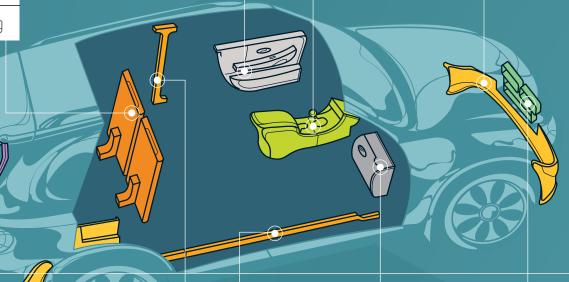
#### Lift-gate INSPIRE™ LGF 9621

Weight saving per part **-10**%

← Weight saving per car -2kg

CO<sub>2</sub> reduction over the lifespan of vehicle

**-40**kg



#### Total



Weight saving per car

**-6.7**kg

CO<sub>2</sub> reduction over the lifespan of vehicle

Fuel reduction over the lifespan of vehicle

**-134**kg

-64.4

Car longevity = 200,000 miles or 250,000km In comparison with parts made from industry-standard materials

#### **Pillars and Trims** PULSE™ GX50



← Weight saving per car -0.15kg

**-3**kg

CO<sub>2</sub> reduction over the lifespan of vehicle

#### **Glove Box and IP Trim** PULSE™ GX50

Weight saving per part  $-40/_{0}$ 

Weight saving per car -0.1

CO<sub>2</sub> reduction over the lifespan of vehicle

#### Air Gate INSPIRE<sup>™</sup> LGF 9621

Weight saving per part -20%

Weight saving per car **-0.39**ka

CO<sub>2</sub> reduction over the lifespan of vehicle **-8**kg

## **Green Tires** Provide Gripping Results

To improve a car's fuel efficiency, drivers are demanding "green tires" with lower rolling resistance. This demand is also fueled by the industry's sustainability goals, driven by economical and efficiency advantages and pushed by legislation and regulations. Automobile and tire producers are addressing this growing need for more sustainable products with long life, fuel saving, and safe solutions.

One sought-after solution from Styron includes tires made with functionalized Solution Styrene Butadiene Rubber (SSBR), which is a key

component of

Resistance Tires (LRRTs) that

helps reduce fuel consumption

and greenhouse

resistance means

gas emissions.

Lower rolling

Low Rolling

Fuel Consumption



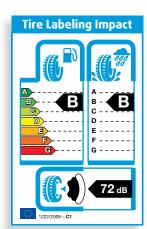
Reduction over the life of a set of tires using functionalized SSBR technology

**80** Liters

that drivers use less energy to travel the same distance. Tires can account for 20 to 30 percent of total fuel consumption. By using LRRTs produced with functionalized SSBR grades from Styron, a driver can reduce fuel consumption up to three percent. Over a typical life span of a set of tires – about 35,000 kilometers – that could mean savings of up to 80 liters of fuel compared to traditional tires.

Because of Styron's deep technical knowledge of functionalized SSBR technology, tires made with Styron's enhanced SSBR achieve an optimum performance balance of improved wet grip, high abrasion resistance, reduced tire heat buildup,

and low rolling resistance. And, tailor-made SSBR solutions utilize blended polymers to provide even more flexibility with reduced stiffness at low temperatures, boosting potential snow grip.



Styron's Generation II SSBR enables fuel reduction and improved rolling resistance resulting in improved tire rating from C to B, while maintaining all other properties.



# **Resins for LED** Technology Reduce Energy Consumption

Styron has been involved in the development of LED lighting from the ground floor. LED, or light emitting diode technology, significantly reduces energy consumption, dependency on fossil fuels, and greenhouse gas emissions and is quickly replacing all other forms of lighting. LED technology is now commonplace in commercial lighting and beginning to grow in residential applications as pricing rapidly decreases.

In the U.S. alone, widespread use of LEDs could save the equivalent annual electrical output of 44 large electric power plants (1,000 megawatts each), and a total savings of more than \$30 billion at today's electricity prices. LEDs are gaining rapid penetration in both incandescent and fluorescent tube light applications. From an environmental perspective, LED lights are advantageous over traditional fluorescent lights because LED lights do not contain mercury and last much longer than fluorescent lighting systems.

Because Styron supplies resins to leading manufacturers of LED tube lighting, including TOGGLED, based in Troy, Michigan, Styron products can be found in commercial and residential lighting systems. Styron's proprietary technology addresses the ongoing industry challenge called the LED "hot spot" by offering translucent resins with better light transmission and diffusion balance. Styron recently developed a polycarbonate grade that provides an excellent LED light-hiding capability with uniform light distribution across the lens while also meeting rigorous regulatory requirements.

Styron provides resins for components of many LED configurations ranging from globes, troffers, and lenses to reflectors. Serving as a partner in developing technology,

to meet unique requirements of this fast-moving market and serves as a "go-to" resource –for manufacturers.
Recent reports indicate that by 2018, LEDs will clearly be the dominant light form, with all lighting segments projected to grow by double digit percentages, in multibillion dollars.

Styron creates custom formulations

# Energy Consumption Comparison of traditional incandescent light with LED light with a Styron plastic lens less energy longer life

**75**%

**25**X



# **Packaging Delivers**Sustainable Convenience

Styron offers a variety of solutions for different packaging needs, including technologies to help reduce both the use of raw materials and the overall cost, while meeting stringent quality requirements.

In the dairy market, end-users have high expectations about food quality and safety, but they increasingly value convenience, product visibility, and packaging options. Of course,

in Europe where plastic packaging is widely used

30/0

500/0

consumers are also concerned with the environmental impact of packaging. To address these demands, Styron products are designed to:

- · facilitate packaging flexibility
- reduce waste in transportation and storage due to superior stiffness and toughness of the resins
- provide lower energy consumption in packaging due to better processability
- deliver weight and raw material savings due to lower density
- offer higher stiffness versus polyethylene terephthalate (PET)

Styron continues to develop resins for ambient packaging that enable significant energy savings (transportation, storage, and display) since no refrigeration is needed. Ambient packaging solutions provide convenience through "graband-go" products as well as enabling safer packaging of baby food, ready meals, pet food, eggs, and more. Longer shelf life, lower cost, and lighter weight than metal or glass further contribute to energy savings in transportation.

One of Styron's premier materials,
STYRON A-TECH™ 1200
Polystyrene, provides enhanced stiffness and processing for technical barrier solutions. It offers additional product weight reduction and blending opportunities over the competition and allows overall raw material savings for customers. For dairy bottles, STYRON A-TECH™ 1200 Polystyrene offers savings up to 20 percent against PET due to its lower density, lower cost, easier processing, and higher stiffness.

# Post-Consumer **Recycled Content** Reduces Environmental Impact

In an effort to help their customers meet sustainability goals, Styron collaborates with customers to develop a diverse portfolio of high-performance, environmentally responsible materials. This includes plastics produced with Post Consumer Recycled (PCR) content. PCR grades – Styron's "ECO" grades – incorporate recycled resin from large water bottles, CDs, and other items in various proportions.

Styron's current PCR efforts are focused on recycled polycarbonate. Styron is exploring the possibility of accessing other recycled streams and the feasibility of incorporating bio-based materials into virgin content. As manufacturers and consumers continue to move in this direction, these resins will assuredly have broader appeal.

To meet these technical challenges and industry demands, Styron Research & Development optimizes the product recipe to balance characteristics such as flow and impact strength, thermal stability, haptics, and surface aesthetics, while retaining the excellent product consistency, performance properties, and technical requirements for which Styron is known. Styron technical experts make certain the final PCR material meets regulatory standards such as Substances of Very High Concern (SVHC) or the Restriction of Hazardous Substances (RoHS) Directive, which vary by industry sector and application.

Styron also uses the Life Cycle Analysis (LCA) of products and processes, which has become a common and effective tool in the pursuit of sustainable solutions, to understand total impact on the environment – from production to distribution and functional use to end-of-life disposal. All of these ongoing analyses ensure that we meet the high performance requirements that our customers expect.

Ultimately, these efforts divert materials from landfills and, at the same time, reduce the carbon footprint and reliance on fossil fuels in the production of finished high-quality products – helping reduce the overall environmental impact.





# Engineering Polymers Facilitate **Quality Medical Care**

When a patient requires medical treatment, they expect exceptional quality care. This level of care cannot be delivered without the skill of the medical team and dependable, safe, and effective medical equipment and supplies, many of which are produced using engineering polymers. Polycarbonate, compounds and blends, and Acrylonitrile Butadiene Styrene (ABS) from Styron are used in the medical industry for single-and multiple-use medical devices and equipment housings. Products encompass everything from surgical staplers and endoscopic surgery tools to dialysis machines and rehabilitation equipment. The use of plastics for medical devices led to the manufacture of single-use disposal medical devices, which reduces risk of cross-contamination or infection.

These medical-grade resins can offer an important combination of properties, such as strength, toughness, heat tolerance, clarity, and biocompatibility as well as resin purity, product consistency, and aesthetic appeal. And some grades of polycarbonate resins, can be sterilized and disinfected by ultraviolet radiation, reducing patients' risk of exposure to microorganisms during their treatment.



# Smart Meter Technology Reduces Energy Consumption

In an effort to improve energy efficiency, utility companies around the world are installing smart meters – digital metering units to monitor the consumption of energy at specific site locations. With these meters, real-time data is available for analysis, allowing utility companies to identify patterns in usage, detect power quality problems, and identify potential tampering and energy theft. And on the consumption side, consumers are made more aware of energy consumption habits and potentially will reduce their energy usage.

Styron works with manufacturers of electric meters and utility companies to supply polycarbonate resins – particularly EMERGE™ Advanced Resins – for the clear outer housings. Because the meters are generally mounted outside of a home or structure, the material for the meter housings must be durable to withstand weather extremes. EMERGE™ 8731 HH Advanced Resin, the primary material used for smart meter

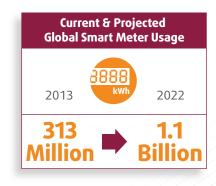
applications, can withstand temperatures ranging from -10 to +40 degrees Celsius. Other essential properties of this particular material include high transparency to allow viewing of the display numbers, toughness to prevent tampering, and ignition resistance to assure safety.

A majority of European countries are in various stages of implementing some form of legal framework for the installation of smart meters including initiating mandatory rollouts, pilot programs, and more ambiguous plans.

Styron has been a key part of installations in several countries and works to modify and custom design material formulations used by our customers to satisfy specific country and regional regulatory requirements.

According to a 2013 report by Navigant Research, the projected worldwide installed base of smart meters is expected to grow from 313 million in 2013 to nearly 1.1 billion in 2022. Smart meters continue to be an important influence in our global sustainability efforts and their influence keeps growing.

Ultimately, smart meter technology will allow utility companies to better match energy generation with energy consumption. This will help control greenhouse gas emissions from existing power plants and prevent the need for new power plants, which can contribute to pollution. With all on board – including smart meters for gas and water – the hope is that the utilities, in partnership with consumers, can take another step forward in the journey to better managing the world's natural resources and fossil fuels.







#### **Financial**

#### Performance

In 2013, revenue was approximately \$5.3 billion, as compared to \$3.5 billion in 2009 (Figure 1). Additional financial figures are available at www.styron.com.

The number of employees remained steady at approximately 2,100 employees at the end of 2013 (Figure 2).

Figure 1: Revenue

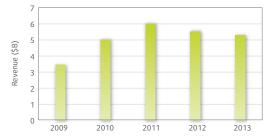
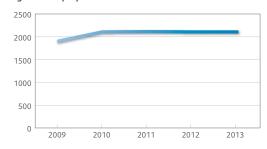


Figure 2: Employees



#### **Environmental**

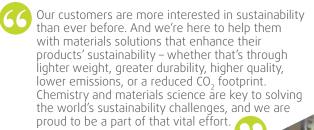
#### Performance

Styron takes environmental, health, and safety (EH&S) performance very seriously. Since the first day of the company's formation in 2010, leaders across Styron have emphasized that EH&S performance is one of the company's top priorities. Leadership is highly engaged in EH&S activities, setting the right tone, maintaining high expectations, and recognizing positive EH&S results. For example, each biweekly meeting of the Styron Leadership Team begins with a report on EH&S performance. Senior leadership is actively involved in the reporting and investigation of every reportable safety incident, as well as giving recognition awards for those work groups with excellent EH&S records.

Styron executive leadership sets stretch targets each year for improving EH&S/Responsible Care® performance around three key metrics: safety incidents (injuries and illnesses), incidents of loss of primary containment (spills and leaks), and process safety incidents (including fires and explosions).

Established each January, the annual EH&S targets, along with financial targets, are measured throughout the year and reported in quarterly updates to employees, as well as on Styron's Intranet.

For every incident, Styron conducts a thorough root-cause analysis, takes corrective action when needed, and shares learnings globally to improve performance. It's this approach, along with a comprehensive set of company standards and audit program, that has enabled Styron to outperform the industry in these areas.



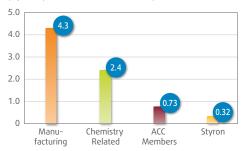
Catherine Maxey, VP, Public Affairs, Sustainability, and EH&S



#### Recordable Injuries

Consistent with guidelines published by the U.S. Occupational Safety and Health Administration (OSHA), Figure 3 summarizes the recordable injuries per 200,000 hours worked that have occurred at Styron facilities, compared to other manufacturers. Unlike many others in

**Figure 3: Injury Rate Comparison** (injuries per 200,000 hours worked)



- Data for the first bar is from the Bureau of Labor Statistics for 2012 (US only).
- Data for the second and third bars are for American Chemistry Council member companies for 2013.

the chemical industry, Styron includes contract employees in its reporting of recordable injuries. Recordable injuries include all injuries to workers (unless the injury is clearly not work-related) in which a worker requires medical treatment, is restricted by a doctor from certain duties (i.e., lifting objects), or misses work under doctor's orders. Figures 4 and 5 illustrate injury count and rate, respectively.

Figure 4: Injury Count

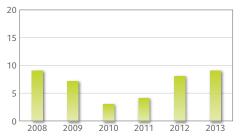
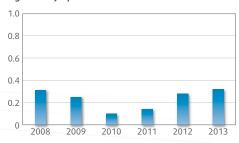


Figure 5: Injury Rate

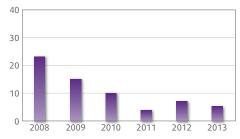


- The injury rate is defined by OSHA rules as injuries per 200,000 hours worked, and is about the same as percent of employees injured in a year.
- · Styron count is global and includes contractors for 2013.

#### Loss of Primary Containment (LOPC)

LOPC refers to spills and leaks of chemicals. Specifically, this performance metric includes the following: spills of any material other than water or a smaller spill that causes injury, affects the community, or is reported in the news media; Figure 6 summarizes Styron's LOPC incidents.

Figure 6: Loss of Primary Containment

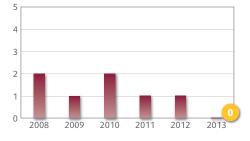


- · Internally defined metric
- Essentially spills of greater than 100 lbs

#### Process Safety Incidents (PSI)

An incident is considered to be a PSI if it consists of one or more of the following: any explosion or fire with over \$25,000 in damage; any large acute chemical release of a flammable or toxic chemical; and any small chemical release causing serious injury. Figure 7 summarizes Styron's PSI incidents.

Figure 7: Process Safety Incidents



· Criteria same as American Chemistry Council

Recognizing Excellence in EH&S Performance

TRIPLE ZERO AWARD

Styron's leadership believes in the "vision of zero" with the ultimate

goal of zero on-the-job injuries in each of our facilities. In support of this vision, Styron annually presents the Triple Zero Award to manufacturing plants, global businesses, and global functions such as Research & Development groups that achieve zero injuries, zero spills, and zero process safety incidents during a calendar year.

Winning groups organize local celebrations to acknowledge this significant accomplishment, and each site proudly displays their Triple Zero banner to show their commitment to EH&S. In 2013, 54 percent of our operating plants (15 of 28) and each of our global R&D groups achieved Triple Zero results.





Terneuzen (left) and Shanghai (right) employees celebrate their Triple Zero achievements.

# **Key Environmental** Performance Indicators

Figure 8: Electricity Use 2% Megawatt Hours (000) Reduction in 500 electricity use 400 300 Electricity Intensity = 200 Electricity use per tonne 100 of product produced 2011 2012 2013

Figure 10: Chemical Emissions 180 Other Chemical 160 Emissions 140 VOC Emissions 120 100 5% 80 Reduction in 60 VOC emissions 40 20 2% Reduction in 2011 2012 2013 total emissions \*Based on 2012 data

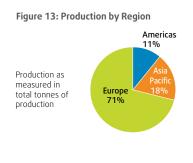






Figure 11: Waste



Figure 14: Electricity by Fuel Source 2013

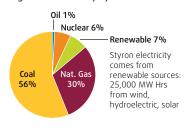
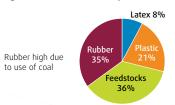


Figure 12: Water Consumption



Figure 15: GHG Emissions by Value Center



#### **Social** Performance

As a preferred partner for sustainable solutions, Styron is contributing to the well-being and quality of life of its employees and to improving the communities where it operates. As a part of this focus, Styron encourages its employees to make meaningful differences within their communities through volunteering and being active in other ways. From sweet potato fields in Asia to classrooms in the United States and beyond, Styron employees are making a positive impact.

#### German Employees Respond to Flood Disaster

Following heavy rainfall in Europe during several weeks in June 2013, German rivers reached their highest levels in history. This extreme weather caused record floods and serious damage across the country. Parts of Germany were evacuated, and a state of emergency was declared in the hard-hit areas, including the area close to the Styron Schkopau and Böhlen production facilities.

Many employees, their family members, or their friends were personally affected by the floods. During this difficult time, Styron provided employees whose homes were impacted by the flooding with paid leave so they could address their personal situations.

Numerous Schkopau and Böhlen employees, who also are members of voluntary support groups including the fire brigade or Technisches Hilfswerk, received paid leave in order to support the relief efforts in the region. These individuals spent countless hours addressing the flood disaster and supporting flood victims. Volunteers filled and placed sandbags to hold back flood waters, evacuated residents whose houses were in danger, assisted in finding shelter for residents who were displaced, and provided for individuals' primary needs, while exemplifying kindness, generosity, and dedication.

Styron also made a monetary donation to Saalesparkasse – Hochwasser and Sachsen helfen Sachsen. Both provided flood relief aid by distributing donations to those in need.

Styron provided aid to many areas in Germany that experienced historic levels of flooding during 2013.

The Tsing Yi site in Hona Kong is among many Styron plants that recycle scrap resin from operations, which is then converted into consumer products made with recycled plastic. During 2013, the Tsing Yi site collected and sold 50 metric tonnes per month of scrap polystyrene to two recycling companies that used the recycled plastic to make coat hangers.



#### Christmas Cheer Delivered One Box at a Time

Styron employees in Rheinmuenster, Germany, collaborated with business neighbors to support Operation Christmas Child, a world-wide initiative of Samaritan's Purse. Volunteers gathered, packed, and wrapped hundreds of shoe boxes. They were filled with donated gifts such as toys, school supplies, toiletries, sweets, clothing, and many additional items. The event was spearheaded by the Rheinmuenster REAL (Rhine Center Administrative League) team. It fostered collaboration between companies and across borders between Germany and France. Donations were given to children in need between the ages of two and 14 in Bulgaria, Kazakhstan, and Mongolia.

#### Committed to Giving Back

For four consecutive years, Styron has participated in the United Way campaign to demonstrate our strong support for the communities where our U.S. operations are located. This company-wide initiative strengthens communities and helps those in need – part of our commitment to being a good neighbor. Various fundraising events took place including a sweepstakes, an employee bake-off, and volunteering at United Way and Styron "Day of Caring" events.

In 2013, 45 percent of Styron employees in the U.S. participated in United Way events, raising \$83,965 USD. Plans are already under way for the 2014 campaign, which will begin in October.



Styron employees in Germany assisted with donation efforts for Operation Christmas Child.



In November 2013, two leaders at Styron's site in Merak, Indonesia, were invited to LP3i Cilegon School, where they talked with teenage students about plastics sustainability and recycling.



Volunteers from Styron Berwyn, Pennsylvania, sort clothing and toys at Cradles to Crayons, an organization dedicated to providing low-income and homeless children with the essential items they need to thrive – at home, at school, and at play.

#### Ready for Any Emergency

Styron and Americas Styrenics ran a simulated joint emergency drill at the Allyn's Point site in Gales Ferry, Connecticut. The drill, which lasted a hour and a half, simulated a traffic accident where a truck collided with a mechanical refrigeration unit resulting in a hypothetical ammonia leak.

The drill included local fire departments and other first responders, as well as government authorities, and provided realistic training and practice on how to respond in an actual chemical emergency.

The simulated emergency drill successfully demonstrated the team's proper coordination and good decision-making under pressure.

#### Promoting Mutual Aid and Emergency Preparedness

Many Styron locations are located near other industrial manufacturers, who rely on one another through "mutual aid" agreements to provide assistance during emergencies such as fires or chemical releases.

At Styron's site in Hsinchu, Taiwan, engineer Sam Tseng was elected chairman of the Industrial Development Bureau Mutual Aid Services and played an important role in strengthening the emergency preparedness of all the companies located in the Hsinchu Industrial Park. The park was recognized by the Taiwan government as among those locations showing the greatest improvement in environmental and safety results in 2012 and 2013.

Employees at the Allyn's Point site participated in a simulated emergency drill

Fifteen employees from Ulsan, South Korea, volunteered to weed a sweet potato field and then harvested the potatoes for the elderly. The initiative was organized by the Korea Welfare Department.





In August 2013, the Styron Midland Community Outreach Group participated in the American Cancer Society's Relay for Life, raising more than \$2,500 for cancer research.

#### Students Have "pHun with Science"

Styron employees raised the cool factor for science when they introduced a new science program to more than 500 elementary school students in Dalton, Georgia (U.S.). The program, "pHun with Science," developed by Styron team members, combined important safety messages, age-appropriate physics, chemistry experiments, and music.

Students were excited to learn about "disappearing water," which used a superabsorbent polymer to turn the liquid into gel, and a lava lamp that was created with the introduction of carbon dioxide gas to an oil-andwater mixture. The grand finale showed the decomposition of hydrogen peroxide resulting in the formation of a huge pile of foam. Garnering wild applause, the Styron team not only educated but inspired the students to explore science further.

A student eagerly awaits
the result of an educational
experiment during a science
program developed by
Styron employees.



## Quality

#### **Styron Quality Policy**

Quality performance is a commitment to excellence by each Styron employee. It is achieved by teamwork and a process of continuous improvement. Styron is dedicated to being the leader in providing quality products and services that meet or exceed the expectations of our customers.

Our quality philosophy focuses on delivering superior quality by first managing the manufacturing process to produce products to specific targets; this, in turn, assures that product specifications are met or exceeded. To accomplish this, Styron utilizes a modified Total Quality Management approach to assure and improve the quality of the company's products and services, thereby increasing customer satisfaction.

Styron's quality approach is based on the idea that every person in the company has responsibility for – and contributes to – the quality of Styron's products and services. In fact, the strategies and performance metrics for Styron's businesses include quality goals. Cross-functional teams involving employees with many different responsibilities (including business, research and development, purchasing, supply chain, manufacturing, etc.) are responsible for accomplishing these goals.

By establishing a Quality Management System, including the use of Six Sigma tools, Styron leverages the engagement of executive leadership, line management, and many functions within the workforce, as well as suppliers and customers, in order to meet and exceed customer expectations.

#### Quality in Action

To consistently meet established specifications and contractual obligations, as well as comply with regulations, Styron uses business performance standards in implementing its quality strategy.

These standards emphasize a strategy to:

- Deliver products to customers within the agreed time (On Time)
- Deliver to customers the appropriate equipment, in clean and serviceable conditions, and accompanied by all expected, accurate paperwork (In Full)
- Deliver the right product and meet all agreed product quality and performance requirements (In Quality)
- Perform a proper analysis on all customer feedback to define corrective and preventive measures to minimize recurrence
- · Measure performance against defined criteria and goals

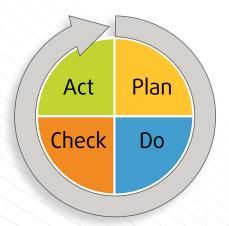
Styron's management systems integrate the key elements of several external standards into its best practices, including ISO 9001 (standard quality management system), ISO 14001 (environmental health and safety), and CGMP (Current Good Manufacturing Practices) for direct and indirect food-contact and medical products. Furthermore, Styron incorporates ISO/TS 16949 automotive quality management standards, which include best practices for design, development, production, installation, and servicing automotive products. Six Styron plants that produce dedicated products for the automotive industry are ISO/TS 16949 qualified.

Styron's overall goal is to maintain a laser-like focus on meeting its customers' needs every day and reliably providing quality products and services in order to earn and maintain their business

#### ISO 14001

ISO 14001 is a generic voluntary framework designed by the International Organization for Standardization to assist in developing individualized environmental management systems. It is based on the idea of continual improvement.

Styron has implemented an ISO 14001 compliant environmental management system. As of the end of 2013, 58 percent of Styron plants and facilities were ISO 14001 certified.



#### ISO 50001

With completion of an external audit by Lloyd's Register Quality Assurance in May 2013 at the Böhlen and Schkopau sites, Styron Deutschland GmbH achieved a combined ISO 14001 and ISO 50001 re-certification. During this successful re-certification audit, the effectiveness of the Environmental and Energy Management System (EnMS) was assessed.

Although the initial ISO 50001 certification was achieved only one year ago, an integrated re-certification audit according to both standards was conducted. This will lead to harmonized audit frequency while at the same time reducing costs and preparation time, which will continuously improve the effectiveness of the integrated management system.

In addition, Styron Deutschland GmbH (Böhlen and Schkopau) and all other Styron sites in Germany (Stade, Rheinmünster, and Schwalbach) will qualify for significant power and energy tax and surcharge benefits.

At the Schkopau and Böhlen sites alone, the use of the Environmental and Energy Management System will enable Styron to reduce power consumption by about three gigawatt-hours in each year starting in 2015. That is enough energy to power a village with a population of about 2,000 people each year.

We intend to leverage our experience with ISO 50001 in Germany with other Styron locations around the world to capitalize on additional savings from energy efficiency.

# **Suppliers**

As a Responsible Care® company, Styron recognizes the importance of selecting suppliers based upon their commitment to sustainability, Responsible Care, codes of conduct, and regulatory compliance.

Styron continually updates its vendor selection criteria for raw materials and logistics suppliers to include these components. Styron is committed to purchasing from Responsible Care® companies whenever possible, and we require suppliers to comply with our Styron Purchasing Ethics Policy.

In 2013, Styron began developing a Purchasing Scorecard that evaluates suppliers on a wide range of criteria including quality, cost, and sustainability. Metrics in the sustainability category include hazard-awareness training, ongoing tracking of EH&S performance, and the use of third-party environmental management programs such as ISO or Responsible Care®. Styron began utilizing this scorecard with a select number of critical raw material suppliers during 2013.

## **Product** Safety

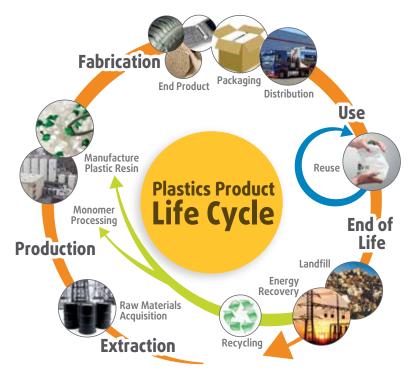
Styron is committed to understanding the impact of our products throughout their life cycles and providing straightforward communication about our products and their safe use. We work closely with industry trade associations to ensure that our products and their raw materials are appropriately classified for their hazards. Styron also supports ongoing toxicological testing to expand our understanding of chemical hazards.

To further enhance understanding of the impact of our products throughout their life cycles, Styron contributes to developing eco-profiles, also known as Life Cycle Analyses (LCAs).

#### Eco-profiles and Life Cycle Analyses

In order to determine the potential environmental impact associated with various plastics materials, it is important to collect and analyze data from multiple sources so that an accurate eco-profile of each material can be created. Styron contributed to the creation of <a href="eco-profiles">eco-profiles</a> for plastic products both in Europe and North America to help the downstream industries make well-informed product decisions.

Beginning in 1990, the Association of Plastics Manufacturers in Europe (now PlasticsEurope) pioneered the first eco-profiles for virtually all types of plastics materials. The Styron businesses played a key role in collecting and contributing cradle-to-gate data for its polystyrene and polycarbonate resins. Energy and raw materials used, water consumption, emissions, and waste are just some of the variables analyzed to create each eco-profile.



In 1999, Styron's Latex business supported the creation of eco-profiles in the production of latex polymer dispersions in association with the European Polymer Dispersion and Latex Association (a sector group of the European Chemical Industry Council, or Cefic). An updated eco-profile was released in 2012.

More recently, Styron was instrumental in the establishment of cradleto-gate life cycle inventories for The Plastics Division of the American Chemistry Council.

Table 1: Eco-profile/Life Cycle Analysis

| Product              | Organization   | Year |
|----------------------|----------------|------|
| <u>Polycarbonate</u> | PlasticsEurope | 2010 |
| Bisphenol A          | PlasticsEurope | 2010 |
| ABS                  | PlasticsEurope | 2005 |
| SAN                  | PlasticsEurope | 2005 |
| Polystyrene (GPPS)   | PlasticsEurope | 2012 |
| Polystyrene (HIPS)   | PlasticsEurope | 2012 |
| <u>SB Latex</u>      | EPDLA          | 2012 |
| <u>SA Latex</u>      | EPDLA          | 2012 |
| <u>Styrene</u>       | PlasticsEurope | 2005 |
| <u>Polybutadiene</u> | PlasticsEurope | 2005 |

#### **Product Safety Process and Program**

Safety Data Sheets can be found on the Styron website or by calling Styron's Customer Information Group at +1-888-STYRON1. Additional global phone numbers are available online.

Through its comprehensive approach, Styron evaluates the safety of its products and strives to manage them in a safe and sustainable manner so that any potential adverse impacts on society or our environment are minimized.

The foundation of Styron's product safety activities is identifying and understanding the potential hazards, exposures, and risks that may be associated with the products Styron purchases, manufactures, and brings to market. This understanding is based on the process steps shown in Table 2.

Once this foundation is established, Styron integrates the information and product safety practices into a wide range of activities as elements of Styron's product safety program.

| Table 2: Pro | duct Safety Process  |
|--------------|--|
| STEP 1       | Gather existing scientific information about the potential hazards of our products.  |
| STEP 2       | Determine likely levels of exposure by considering factors such as product composition, manufacturing practices, applications, etc.  |
| STEP 3       | Evaluate risks (Risk = Hazard x Exposure) to human health and the environment.   |
| STEP 4       | Take steps to manage and/or reduce risks appropriately.  |
| STEP 5       | Revisit the product safety process periodically to review best practices and to identify any information gaps that may exist. Develop new information should gaps be identified. |
|              | Document conclusions.  |

The elements of Styron's product safety program include:

- Community outreach and awareness
- Distribution and logistics
- EH&S training
- Emergency preparedness and response
- Employee health and safety
- Engineering and design for environment, health, and safety
- · Industrial hygiene
- Occupational safety
- · Operating design and management
- Product stewardship
- Security
- Third-party services

Styron's product safety program is designed to make sure that its products are made, stored, transported, used, disposed of, and recycled sustainably and in a way that demonstrates world-class practices of safety, environmental stewardship, and regard for people. This commitment is embodied in Styron's EH&S Policy.

Styron encourages its suppliers and customers to join its efforts to collaborate, innovate, and elevate industrial practices and expectations so that chemical products are managed safely throughout their life cycles.

# **Regulatory** Compliance

Consistent with Styron's EH&S Policy, Styron supports the development of laws, regulations, procedures, and operating practices that are science-based and safeguard workers, plant communities, customers, and the environment.

To facilitate this commitment, Styron has implemented a comprehensive approach for monitoring and complying with relevant industry standards and government regulations globally.

This approach includes the use of internal expertise, third-party consultants, regulatory databases, and industry associations to:

- Develop and adhere to internal standards that ensure Styron's products can be produced and sold globally while also complying with local requirements
- Monitor and document compliance to existing regulations and industry standards
- $\boldsymbol{\cdot}$  Implement compliance approaches for newly enacted regulations
- · Identify emerging regulations and industry trends

As stated in Styron's EH&S Policy, "Health, safety, and protection of the environment are Core Values which are a part of everything we do." The company's focus on this Core Value, which includes regulatory compliance, provides assurance that its products can be used safely in intended applications across the world, including sensitive end uses such as food-contact and medical applications.

Styron has dedicated significant resources to European regulatory compliance with a particular focus on EU REACH.

#### **EU REACH**

REACH (Registration, Evaluation and Authorization of Chemicals) is the single regulatory system for chemicals management in the European Union (EU). REACH requires that EU manufacturers and importers of substances to the EU (starting with quantities of one metric ton per year) disclose information on the properties of their substances, including the risk to humans and the environment associated with use. Information on appropriate risk reduction measures must also be provided.

- Styron has successfully met the REACH requirement for registration of high volume and high hazard substances it manufactures in or imports into Europe. In addition, Styron remains engaged in addressing the registration requirements for lower volume substances in the coming years by participating in direct discussions with SIEFs, consortia, and direct suppliers.
- Styron conducts "downstream use assessments" and utilizes the exposure scenarios associated with substance registrations to ensure our operational activities are REACH compliant.

As a result, Styron's polymers and monomers can be produced and sold in the EU with full REACH compliance, and our customers will not experience any business disruption because of a delay in REACH compliance.

Styron fully supports the objectives of REACH and the responsibility the legislation places on all members of the value chain to manage the safe use of chemicals. We believe it represents a significant opportunity for chemical manufacturers, their suppliers, and customers to work together to protect the environment and preserve the future of the chemicals industry in Europe. As other nations consider similar regulations devoted to chemicals management, Styron will support these efforts and implement appropriate compliance solutions.

Styron is duly fulfilling its obligations resulting from the publication of the ECHA Candidate List for Authorization. Information on Styron products containing substances on the Candidate List (SVHCs) above reportable limits can be found on the <u>Safety Data Sheets</u>. Styron is proactively sending these updated data sheets to all customers currently purchasing concerned products.

#### **EU REACH Next Steps**

In line with REACH and other regulations, Styron will now focus on updating the relevant European Safety Data Sheets with REACH registration numbers and – where required – with annexes on use and exposure scenarios.

With further implementation milestones through 2018, Styron will remain actively involved in industry trade associations working on REACH.

For further information about REACH, visit the website for PlasticsEurope, <a href="https://www.plasticseurope.org">www.plasticseurope.org</a>, and select "REACH" under the Plastics & Sustainability menu.

#### Styron Achieves Responsible Care® Certification

In August 2013, Styron successfully passed its Responsible Care® Management System audit and continues to use the designation of "a Responsible Care company" on a global basis.

To maintain the voluntary certification – which is above and beyond what is legally required in most countries – a periodic audit is administered by the American Chemistry Council using a third-party auditor. The audit lasted one week and included at least one U.S. manufacturing site (Allyn's Point, Connecticut) and a review of Styron's corporate EH&S practices such as product stewardship.

The audit focused heavily on operating discipline management systems, policies, and chain of authority. In Styron's case, the auditor also looked closely at how Styron accesses systems, tools, and standards from Dow as part of our service agreements.

In comparison to other companies, Styron was recognized for strengths including:

- · Outstanding plant housekeeping especially for a top tier chemical company
- Detailed and practical site emergency plans
- Comprehensive and best-in-class product stewardship programs, given the company's smaller size and non-hazardous products

Pleased with the results of the audit, Styron also moved quickly to address the recommended areas of improvement.

#### **EH&S Audits**

As part of its commitment to sustainability, Styron conducts audits of its manufacturing and research and development facilities every three to five years. The purpose of these audits is to verify the status of Styron facilities with respect to environmental, health, and safety criteria. Audit teams are composed of experts in various disciplines such as environmental, personal safety, industrial hygiene, process equipment safety, transportation, security, and management systems.



## **Operational** Efficiencies

#### Styron Joins Green Freight Europe Initiative

Styron recently joined Green Freight Europe, an industry-led initiative focused on reducing carbon emissions from road freight in Europe. Representatives of the European Parliament and the European Commission welcomed the initiative, which will develop a standard system for collecting, analyzing, and monitoring carbon emissions from road freight operations.

With more than 100 members, the group will share best practices, promote innovations, and communicate sustainability improvements in European road transportation from conventional road transportation. This is an ideal fit for Styron due to our commitment to sustainability in the countries in which we operate. In 2012, the Styron Plastics business increased intermodal bulk transportation from 31 to 44 percent of total volume from conventional road transportation. This resulted in a 42 percent decrease in carbon emissions for the changed volume. Reduction of carbon emissions in the supply chain is an important part of Styron's overall environmental effort. Participation in the initiative will position Styron among other industry leaders in driving sustainable transportation.

Manufacturing Efficiency is Top of Mind

Styron continually explores ways to maximize efficiency in all production facilities and throughout the company, looking to employees across the globe to generate innovative ideas and to lead the way to a more streamlined organization.

Fit for Future Program Supports Sustainable Operations

To maintain and improve Styron's competitiveness, productivity, cost position, and sustainability, Styron established the Fit for Future program in 2011. This internal initiative involves employees globally in developing significant cost management projects for Manufacturing and Supply Chain business areas.

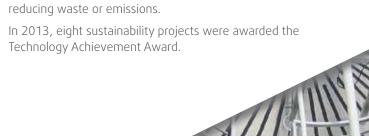
The Fit for Future program takes a fresh approach to focus on productivity with an entrepreneurial spirit while addressing fundamental aspects of structural cost and cost management for a more sustainable organization.

Acquiring and sustaining significant gains within each business area was a top priority for the Styron Manufacturing and Supply Chain organizations for 2011-2013.

#### Technology Achievement Award Recognized Significant Projects

Technology is vital to our company's success, and projects that contribute significantly to Styron's key success measures are recognized by the Technology Achievement Award. The award encompasses all businesses, technologies, and products at Styron. There are four categories: measures improvement, implementation, innovation, and sustainability.

The sustainability technology category recognizes technology projects that create value for Styron by conserving water, energy, resources, or by reducing waste or emissions.



# Energy Improvements Implemented at Rubber Plant in Germany



Employees at Styron's
Nickel Butadiene Rubber
(Ni-BR) plant in Schkopau, Germany,
implemented two projects to improve
energy efficiency and plant availability. The team
introduced parallel coagulator operations and a
quenching step in the manufacturing line. This
enabled significant savings in low pressure vapor,
which translated to savings in energy use and
utility costs.

Originally designed with one coagulator, the Ni-BR plant retrofit introduced a second coagulator, enabling the plant to switch the coagulator immediately when needed, thereby preventing future production interruptions.

As part of the new quenching technology, the exhaust vapors of the two plant coagulators are added to the energy use of the new quenching step. Once there, the recovered serum water is used for direct heat exchange. The recovered heat then makes it possible to heat all the used serum water (approximately 50 tons of water per hour) by approximately 20 degrees Celsius.

Both projects are supporting the ambitious environmental targets of Styron Deutschland GmbH in line with ISO 14001 and ISO 50001.



#### **Core** Values

#### Responsible Care®

As a Responsible Care® company, the health and safety of our employees and the protection of our communities are our highest priorities. We strive for meeting or exceeding the highest standards of environmental and safety performance.

#### Respect and Integrity

We treat each other, our customers, and our stakeholders with respect and dignity. We conduct all business activities with the highest ethical standards and are fully committed to comply with the law everywhere we operate.

#### **Accountability and Value Creation**

We believe that speed and agility combine with good decision-making to create value. We feel ownership and take accountability for our company's success.

#### Innovation

We believe that innovation through our technology and the creativity of our people powers our success and the success of our customers.

#### Commitment to Customers

By collaborating with our customers, we deliver value through our technology, innovation, and solutions.

#### **Environmental Health**

and Safety Policy\*

At Styron, we conduct our business of providing innovative solutions and superior materials with integrity and care for our colleagues, communities, customers, and the environment. Health, safety, and protection of the



environment are Core Values, which are a part of everything we do.

We are committed to the continuous and measurable improvement of our environmental, health, and safety performance. We are committed to minimizing any potentially harmful impacts of our products throughout all stages of their life cycles by promoting the responsible use of our materials throughout the value chain.

Our goals include eliminating workplace injuries and illnesses, preventing adverse environmental impacts, reducing and preventing waste and emissions, and promoting resource conservation at every stage of the life cycle of our products.

We are fully committed to compliance with Environmental Health and Safety (EH&S) laws and regulations and with internal EH&S policies and standards that support our Core Values.

Styron will devote adequate resources, training, standards, and procedures to satisfy this policy. Every employee and contractor is responsible for compliance with these principles and this policy. We will audit and continually improve our performance, and the executive leadership team and the EH&S committee of the board of directors will monitor our commitments and progress.

## Responsible Care®

Styron is proud to participate in the chemical industry's Responsible Care® initiative. In November 2010, Styron officially endorsed Responsible Care and pledged to operate the company according to its guiding principles globally.



Responsible Care® is a voluntary initiative of the global chemical industry to safely handle our products from inception in the research laboratory, through manufacture and distribution, to ultimate reuse, recycle, and disposal, and to involve the public in our decision-making processes. Developed in Canada in 1987, Responsible Care quickly spread to 53 countries. While Responsible Care goes above and beyond what is legally required in most countries, we hold ourselves accountable by making Responsible Care a "condition of membership" in industry associations.

Styron uses the Responsible Care® management system framework and reported the results of its first formal review of its efforts to implement Responsible Care in August 2013.

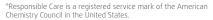
Styron has implemented the following Responsible Care® principles:

- To lead our companies in ethical ways that increasingly benefit society, the economy, and the environment
- To design and develop products that can be manufactured, transported, used, and disposed of or recycled safely
- To work with customers, carriers, suppliers, distributors, and contractors to
  foster the safe and secure use, transport, and disposal of chemicals, and
  provide hazard and risk information that can be accessed and applied in
  their operations and products
- To design and operate our facilities in a safe, secure, and environmentally sound manner
- To instill a culture throughout all levels of our organization to continually identify, reduce, and manage process safety risks

- To promote pollution prevention, minimization of waste, and conservation of energy and other critical resources at every stage of the life cycle of our products
- To cooperate with governments at all levels and organizations in the development of effective and efficient safety, health, environmental and security laws, regulations, and standards
- To support education and research on the health, safety, environmental effects, and security of our products and processes
- To communicate product, service, and process risks to our stakeholders and listen to and consider their perspectives
- To make continual progress toward our goal of no accidents, injuries, or harm to human health and the environment from our products and operations and openly report our health, safety, environmental, and security performance

 To seek continual improvement in our integrated Responsible Care® management system to address environmental, health, safety, and security performance

• To promote Responsible Care® by encouraging and assisting others to adhere to these guiding principles



## **Ethics** and Compliance

#### **Ethics and Compliance Policy**

It is the policy of Styron to be lawful, high-principled, and socially responsible in all of its business practices. We expect our employees to learn and comply with all corporate policies and laws applicable to their job responsibilities as outlined in the Styron Code of Business Conduct and supporting policies.

All Styron employees, officers, and directors must share Styron's commitment to ethical business conduct.

The Styron Ethics and Compliance program and standards apply to all employees in all regions.

Styron's activities related to ethics and compliance are overseen by the chief compliance officer, who also chairs Styron's ethics and compliance committee. The chief compliance officer is responsible for the oversight and management of the Ethics and Compliance program, which is comprised of nine senior Styron executives representing diverse functions and geographies.

The Ethics and Compliance Committee reviews, modifies, and updates the Code of Business Conduct and its supporting policies on an ongoing basis. The Committee also oversees the responses to any ethics or compliance reports or questions, conducts or monitors any investigatory activity, and assists in communicating the ethics and compliance program to Styron's employees and the public.

Styron has a rigorous reporting program for ethics and compliance issues that includes an expectation that employees speak up and report any issues. We have contracted with a third party to provide an ethics and compliance hotline, which allows anonymous reporting of ethics and compliance concerns or allegations where legally possible.

Styron's web-based ethics and compliance training module is available in 10 languages, and nearly 97 percent of employees have completed the training as of December 2013.



For more information on products, innovations, expertise, and other services available from Styron, visit <a href="https://www.styron.com">www.styron.com</a>, or contact us as indicated below.

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|---------------------------------------|------------------|
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|                                       | +1-989-633-1718  |
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| Brazil                                | +55-11-5184-8722 |
| Argentina, Chile, South Region of LAA | +54-11-4319-0100 |
| Mexico, Colombia, North Region of LAA | +52-55-5201-4700 |
| Europe/Middle East/Africa             | +800-444-11-444  |
|                                       | +31-11567-2601   |
| Asia Pacific                          | +800-7776-7776   |
|                                       | +603-7965-53-19  |
| China                                 | +86-21-3851-1017 |
|                                       |                  |

To view Styron's sustainability information online, visit www.styron.com/sustainability.

Previously called Styron, the company announced plans to change the name of all Styron affiliated companies to Trinseo. Some, but not all, of the Styron companies have completed the name change process and are currently known as Trinseo; Styron companies that have not completed this process will continue to do business as Styron until their respective name changes are complete. Styron's operating companies also continue to do business as Styron at this time.

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